

Keystone Health Plan East

C3-F3 Summary of Benefits



Keystone Health Plan East is a Health Maintenance Organization (HMO). This is a managed care program. Coverage is available when your care is provided by a Keystone Primary Care Physician. Your Keystone Primary Care Physician may also refer you to other Keystone providers for care, if needed.

This program may not cover all your health care services. Services may not be covered because they are:

- Not covered under your benefit contract
- Not medically necessary
- Limited by a benefit maximum (i.e. visit limit)

Your Member Handbook identifies details about your benefit program. It also includes information about exclusions and benefit limitations. After reviewing this information, please contact our Member Service department if you have additional questions.

Benefit	Coverage
Doctor's Office Visits	
Primary Care Services	\$20 Copayment
Specialist Services	\$40 Copayment
Pediatric Immunizations	100%*
Routine Eye Exam	\$40 Copayment (once every two years)
Routine Gynecological Exam/PAP 1 per calendar year for women of any age (No referral required)	\$20 Copayment
Mammogram (No referral required)	100%
Outpatient Laboratory/Pathology	100%
Maternity	
First OB Visit	\$20 Copayment
Hospital	\$150/day; maximum of 5 Copayments/admission**
Inpatient Hospital Services	\$150/day; maximum of 5 Copayments/admission**
Inpatient Hospital Days	Unlimited
Outpatient Surgery	\$75 Copayment

* Office visits subject to copayment.

** Copayment waived if readmitted within 90 days of discharge.



Benefits are administered by Keystone Health Plan East, a subsidiary of Independence Blue Cross- independent licensees of the Blue Cross and Blue Shield Association.

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Benefit	Coverage
Emergency Room	\$100 Copayment (not waived if admitted)
Ambulance	100%
Outpatient X-Ray/Radiology⁺	
Routine Radiology/Diagnostic	\$40 Copayment
MRI/MRA, CT/CTA Scan, PET Scan	\$80 Copayment
Therapy Services	
Physical and Occupational 30 visits per calendar year	\$40 Copayment
Cardiac Rehabilitation 36 visits per calendar year	\$40 Copayment
Pulmonary Rehabilitation 36 visits per calendar year	\$40 Copayment
Speech 20 visits per calendar year	\$40 Copayment
Orthoptic/Pleoptic 8 session lifetime maximum	\$40 Copayment
Spinal Manipulations 20 visits per calendar year	\$40 Copayment
Injectable Medications	
Standard Injectables	100%
Biotech/Specialty Injectables	\$100 Copayment
Chemo/Radiation/Dialysis	100%
Outpatient Private Duty Nursing 360 hours per calendar year	85%
Skilled Nursing Facility 120 days per calendar year	\$75/day; maximum of 5 Copayments/admission**
Hospice and Home Health Care	100%
Durable Medical Equipment and Prosthetics	50%
Mental Health Care	
Outpatient 20 visits per calendar year	\$40 Copayment
Inpatient 30 days per calendar year	\$150/day; maximum of 5 Copayments/admission**
Serious Mental Illness Care	
Outpatient 60 visits per calendar year	\$40 Copayment
Inpatient 30 days per calendar year	\$150/day; maximum of 5 Copayments/admission**

** Copayment waived if readmitted within 90 days of discharge.

+ Copayment not applicable when service performed in Emergency Room or office setting.

Benefit	Coverage
Substance Abuse Treatment	
Outpatient/Partial Facility Visits 60 visits per calendar year, 120 visit lifetime maximum	\$40 Copayment
Rehabilitation 30 days per calendar year, 90 day lifetime maximum	\$150/day; maximum of 5 Copayments/admission**
Detoxification 4 admissions per lifetime	\$150/day; maximum of 5 Copayments/admission**
Annual Copayment Maximum	
Individual	\$2,000
Family	\$4,000

** Copayment waived if readmitted within 90 days of discharge.

What Is Not Covered?

- Services not medically necessary
- Service or supplies which are experimental or investigative except, when approved by Keystone Health Plan East, Routine Costs associated with Qualifying Clinical Trials
- Hearing aids, hearing examinations/tests for the prescription/fitting of hearing aids, and cochlear electromagnetic hearing devices
- Assisted fertilization techniques such as in-vitro fertilization, GIFT and ZIFT
- Reversal of voluntary sterilization
- Expenses related to organ donation for non-member recipients
- Acupuncture
- Dental care, including dental implants, and non-surgical treatment of temporomandibular joint syndrome (TMJ)
- Music therapy, equestrian therapy and hippotherapy
- Treatment of sexual dysfunction not related to organic disease except for sexual dysfunction resulting from an injury
- Routine foot care, unless medically necessary or associated with the treatment of diabetes
- Foot orthotics, except for orthotics and podiatric appliances required for the prevention of complications associated with diabetes
- Cranial prostheses including wigs intended to replace hair
- Routine physical exams for non-preventive purposes such as insurance or employment applications, college, or premarital examinations
- Contraceptive devices and birth control pills, except by additional rider
- Immunizations for travel or employment
- Services or supplies payable under Workers' Compensation, Motor Vehicle Insurance, or other legislation of similar purpose
- Cosmetic services/supplies
- Outpatient services that are not performed by your Primary Care Physician's Designated Provider
- Alternative Therapies/complementary medicine

This summary represents only a partial listing of benefits and exclusions of the Keystone Health Plan East program described in this summary. If your employer purchases another program, the benefits and exclusions may differ. Also, benefits and exclusions may be further defined by medical policy. This managed care plan may not cover all of your health care expenses. Read your contract/member handbook carefully to determine which health care services are covered. If you need more information, please call 215-241-2240 (if calling within Philadelphia) or 1-800-227-3115 (outside Philadelphia).

Services That Require Preapproval

INPATIENT SERVICES

Surgical and non-surgical inpatient admissions
 Acute Rehabilitation
 Skilled Nursing Facility
 Inpatient Hospice
 Maternity Admission (for notification only)

OUTPATIENT FACILITY/OFFICE SERVICES

(other than inpatient)

Infusion Therapy except Cancer Chemotherapy, Whole Blood, Blood Plasma (outpatient facility and office)
 MRI/MRA
 CT/CTA Scan
 PET Scan
 Nuclear Cardiac Studies
 Hysterectomy
 Cataract Surgery
 Nasal Surgery for Submucous Resection and Septoplasty
 Transplants (except cornea)
 Comprehensive Outpatient Pain Management Programs (including epidural injections)
 Obesity Surgery
 Sleep Studies
 Day Rehabilitation Programs
 Dental Services as a result of Accidental Injury
 Uvulopalatopharyngoplasty (including laser-assisted)

ALL HOME CARE SERVICES

(including infusion therapy in the home)

BIRTHING CENTER (for notification only)

ELECTIVE (non-emergency) AMBULANCE TRANSPORT

OUTPATIENT PRIVATE DUTY NURSING

PROSTHETICS AND ORTHOTICS - PURCHASE ITEMS OVER \$100, INCLUDING REPAIRS AND REPLACEMENTS

DURABLE MEDICAL EQUIPMENT - PURCHASE ITEMS OVER \$100, INCLUDING REPAIRS AND REPLACEMENTS, AND ALL RENTALS (except oxygen, diabetic supplies and unit dose medication for nebulizer)

RECONSTRUCTIVE PROCEDURES & POTENTIALLY COSMETIC PROCEDURES

Abdominoplasty
 Augmentation Mammoplasty
 Blepharoplasty
 Chemical Peels
 Dermabrasion
 Excision of Redundant Skin
 Keloid Removal
 Lipectomy/Liposuction
 Orthognathic Surgery Procedures
 Mastopexy
 Otoplasty
 Panniculectomy
 Reduction Mammoplasty
 Removal or Reinsertion of Breast Implants
 Rhinoplasty
 Surgery for Varicose Veins
 Scar Revision
 Subcutaneous Mastectomy for Gynecomastia

MENTAL HEALTH/SERIOUS MENTAL ILLNESS/SUBSTANCE ABUSE

Mental Health & Serious Mental Illness Treatment (Inpatient/Outpatient/Partial Hospitalization)
 Substance Abuse Treatment (Inpatient/Outpatient/Partial Hospitalization)

BIOTECHNOLOGY/SPECIALTY INJECTABLE DRUGS

(see list included in your open enrollment packet)

SERVICES BY A NON-PARTICIPATING PHYSICIAN/PROVIDER FOR NON-EMERGENCY SERVICES

Preapproval is not a determination of eligibility or a guarantee of payment. Coverage and payment are contingent upon, among other things, the patient being eligible, i.e., actively enrolled in the health benefits plan when the preapproval is issued and when approved services occur. Coverage and payment are also subject to limitations, exclusions, and other specific terms of the health benefits plan that apply to the coverage request. Preapproval list subject to change annually.

In addition to the preapproval requirements listed above, you should contact Independence Blue Cross and provide prenotification for certain categories of treatment so you will know prior to receiving treatment whether it is a covered service. The categories of treatment (in any setting) include:

- Any surgical procedure that may be considered potentially cosmetic; and
- Any procedure, treatment, drug or device that represents 'new or emerging technology;' and
- Services that might be considered experimental/investigative.

PENALTIES:

It is the network provider's responsibility to obtain preapproval for the services listed. Members are held harmless from financial penalties if the network provider does not obtain preapproval.